



### Whistl – Addressed Mail

## Exploring Our Journey with JICMail: Insights and Experiences

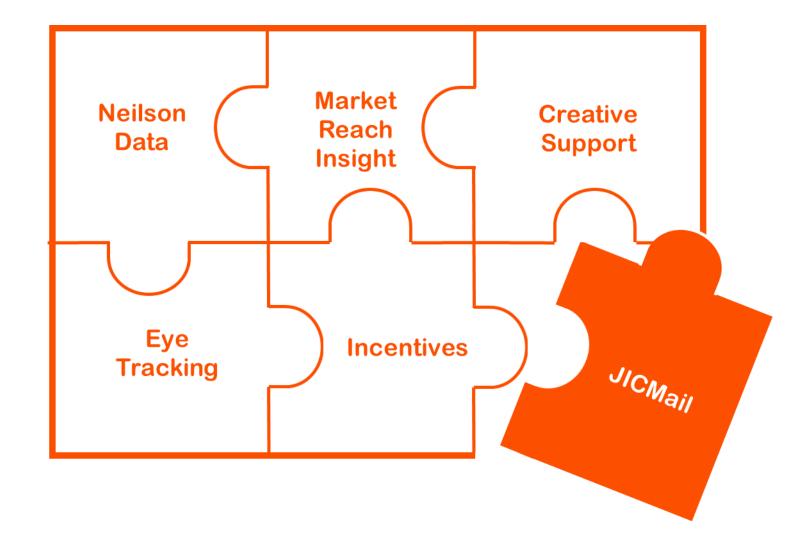
## **Our JICMail Journey**





#### A Jigsaw Piece in a Wider Puzzle







#### **Building the Knowledge**



Training from JICMail



Quarterly meetings with JICMail team



Raising awareness of JICMail through events

#### **Embedding the Processes**



Included as part of our Sales Standards



Accreditations formed part of our Annual KPI's



Used to support our industry and customer updates

## **Unlocking the Full Potential**



#### How it is used



Monthly and quarterly meetings



Sector specific trends



Customer competitor insights



Raising awareness, how to access and sharing with stakeholders

#### The Benefit



Changes the conversation



Demonstrates the value of Mail as a media channel

#### Example



High-level introduction of JICMail



Triparty engagement



Insight into recipient behaviour with mailing



Follow up to train the superusers



Ongoing engagement with the trainers

#### What's next for Whistl and JICMail?





# 100% of sales team to have Gold by end of 2025