

ADOPTION PLAN

Key Contacts	We aim to include a key contact across the functions and teams for whom JICMAIL holds value. Typically, this should include insight and research, data analytics, marketing and campaigns teams, agency planning and new business teams, operator sales teams and account managers. We would look to confirm a senior lead to have overall responsibility for the JICMAIL relationship along with a day-to-day contact to help co-ordinate the adoption plan activity
Objectives for the year	A statement of ambition for JICMAIL usage across the year
Last meeting	We would set an agreed timetable of meetings including a six-month review of our relationship
Training record	Here we will plan training sessions and number of Bronze, Silver and Gold certificates achieved
Next key actions	
Teams and Basic Accreditation	Agree which teams need JICMAIL access and training – reflecting your priority needs including major sending mail clients and/or prospects. Agree on: 1. number of accounts to be activated 2. number of active users to be trained 3. target for individual bronze, silver and gold accreditation numbers 4. participation in quarterly engagement quizzes that accompany each data release
Platinum Accreditation	Set the goals for Platinum achievement E.g. JICMAIL embedded into the agencies own L&D programs (e.g. CIPD programs) and into own data ecosystems for campaign planning, implementation and evaluation
JICMAIL Contacts	Ian Gibbs Data Leadership & Learning Director ian@jicmail.org.uk Tara Pickles Customer Support Manager via tara@jicmail.org.uk